

Enhancements & More: 2009 Progress Report



**Bruce Rowley
Senior Vice President
Pulse Systems, Inc.**

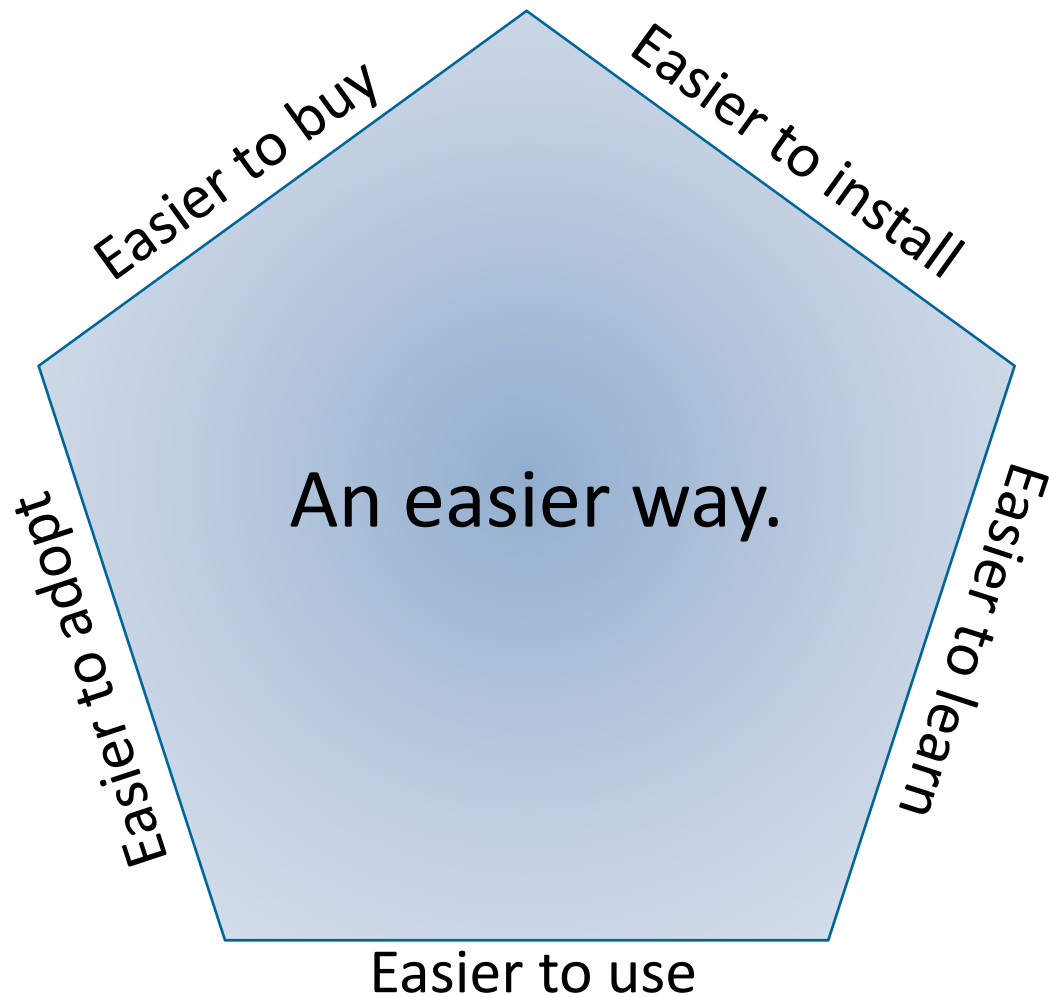
Good Morning and Welcome!

- Kansas City boasts more fountains than any other city in the world, with the exception of Rome.
- A young Ernest Hemingway worked as a cub reporter for the Kansas City Star.
- Walt Disney opened his first animation studio in Kansas City.
- The scoreboard at Arrowhead Stadium was the first to transmit instant replay.
- Interstate Bakeries, which makes Twinkies and Wonder Bread, is based in KC.

Kansas City Inventions Include:

- Teflon
- Eskimo Pies
- Rival Crock Pots
- M&M's candy coating
- Wax coated ice cream container
- Wishbone salad dressing
- McDonald's Happy Meal

Our mission, your advantage.



Introducing the Enhancement Search Engine! Easier to find Pulse enhancements

The screenshot shows the Pulse Academy for Client Education (PACE) website interface. A callout box labeled "Enhancement Search Engine" points to a search bar in the top right corner. Another callout box labeled "What's New in PACE!!" points to a section in the main content area. The website header includes the PACE logo and navigation links. The main content area features a welcome message for Bruce Rowley, a list of new lessons, and site updates.

Enhancement Search Engine

What's New in PACE!!

Enhancement Search Engine

What's New in PACE!!

New Lessons

- 9/11 - Version 4.1 Release
- 9/4 - ERx Renewal Tasks
- 8/20 - Orders List Control Configuration
- 8/19 - Analyze Order Results
- 8/19 - Sign and Task Orders

PACE Site Updates

- 7/27 - PulsePro Certification Exams Authorized for All
- 7/23 - Workflows Button Added to Left side Index bar
- 3/27 - User Defined Learning Plans
- 3/15 - E.H.R. Courses Authorized for All Campuses
- 3/1 - Updates Section Added

Click for Details

Search by Version

The screenshot shows a web browser window with the URL <http://elearning.pulseinc.com/PACE/Campus/administrator.htm>. The page header includes the PACE logo (Pulse Academy for Client Education) and a search bar. A sidebar on the left contains navigation links: Home, My Page, Workflows, PulsePro, EHR, Updates, Certifications, Documents, Administration, Reports, and Logout. The main content area features the 'Enhancement Search Engine' with a 'Functionality' dropdown set to 'All' and a 'Version' dropdown menu open, showing options: All, 3.2.09, 3.2.10, 4.1, 4.1.2, and 4.1.3. Below the dropdown is the text 'Include all versions forward, starting with the selected' and buttons for 'Submit' and 'Clear Criteria'. At the bottom, a table displays the search results.

Version	Enhancements	Fixes
3.2.09	13	30
3.2.10	32	28
4.1	176	86
4.1.2		4
4.1.3		4

Search by Very Specific Functionality

Enhancement Search Engine

Functionality: All

Includ

- All
- AVR Concepts: New Prepaid Charges Functionality (1)
- Account Management (5)
- Accounts Payable (1)
- Appendix A (1)
- Appendix B (46)
- Appointment List (1)
- Appointment Scheduling (4)
- Authorization (3)
- CCD (1)
- Charge Entry (24)**
- Charge Forms (1)
- Charge Forms Forms (1)
- Charge Verification (4)
- Claim/Period Close Processing (22)
- Claims Management (3)
- Clinical Dashboard (1)
- Compliance (1)
- Configurator (1)
- Document Generator (1)

Over 370 New Items in 2009!

The screenshot shows a web browser window with the URL <http://elearning.pulseinc.com/PACE/Campus/administrator.htm>. The page header includes the PACE logo (Pulse Academy for Client Education) and search boxes. A left sidebar contains navigation links: Home, My Page, Workflows, PulsePro, EHR, Updates, Certifications, Documents, Administration, Reports, and Logout. The main content area features a 'Print This Page' button and a heading 'Appointment Scheduling' in a green bar. Below this, a table entry is shown:

Added the ability to configure the Appointment Owner RDSO from the Facility dropdown within the Schedule Appointment dialog.	Enhancement	4.1
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The entry is followed by a detailed description of the feature, including a bullet point and several paragraphs of text explaining the configuration and reporting implications.

Version 4 Update Course on PACE

The screenshot shows a web browser window with the URL <http://elearning.pulseinc.com/PACE/Campus/administrator.htm>. The page header features the PACE logo (Pulse Academy for Client Education) and search boxes. A sidebar on the left contains navigation links: Home, My Page, Workflows, PulsePro, EHR, Updates, Certifications, Documents, Administration, Reports, and Logout. The main content area is titled "Updates Version 4" and displays a progress summary:

- ✓ - Viewed Lesson
- ✓ - Passed Quiz

Lesson Name	Duration	Last Access	Survey
Version 4.1 Release	08:00		
Total Minutes	8:00		

Below the table is a "Refresh Status" button. A note states: "Note: To re-display your current status, click the **Refresh Status** button." At the bottom of the main content area is a "Click here to Go Back" button. The footer contains the copyright notice "Copyright © 2009 by Pulse Systems Inc." and the Pulse logo.

Version 4



Todd Pruitt
Education Analyst & Designer

Overview

- PACE – Pulse Academy for Client Education
- Version 3 Enhancements
- PulsePro Version 4
- Pulse Cross Over Version 4
- PulseEHR Version 4

PACE – Pulse Academy for Client Education

- PulsePro and Pulse Cross Over – 38 ½ hours and 10 Certifications
- PulseEHR – 6 ½ hours and Counting and eventually 2 Certifications

PACE
Pulse Academy for Client Education

Lesson Search Lesson Search

Pulse Systems, Inc. Campus

Home
My Page
Workflows
PulsePro
EHR
Updates
Certifications
Documents
Administration
Site Admin
Logout

Welcome Todd Pruitt to PACE
Welcome to the Pulse Academy for Client Education!

A wealth of information awaits you - from informative e-demonstrations and interactive training programs to a robust knowledge bank of reference materials on Pulse systems and processes.

The PACE eLearning campus is a web-based, self-directed set of training courses that help every Pulse user in your office easily learn, review and refresh their skills at their own pace, on their own schedule, from their desired location.

Additionally, your Campus Administrator has easy access to audit a specific user's lesson completion rate and dates of completion.

First STEPS? Take these lessons!
How to Use and Navigate PACE
Administration Functions in PACE

Enhancement Search Engine

What's New in PACE!!

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[Click for Details](#)

For an overview of system features and functions, read the [Quick Reference Guide](#).

If you have any questions or comments about the site, please email CorporateTraining@pulseinc.com.

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PulsePro Version 3 Major Enhancements

- Account Management – Complete rewrite with Progressions
- Eligibility - Single and Batch Requests
- Fax Status module
- Gateway – Electronic Claims and ERN
- Locator Module
- Payments – Recoup against Refunded Payment
- Rx module
- Security Manager
- Small Balance Management
- Tasking

PulsePro Version 4 Release Notes

- 300 pages total
- Almost 200 pages dedicated to PulsePro and the Pulse Cross Over modules

PulsePro Version 4 Enhancements

- Charge Entry – Several enhancements to screens and the new Prepaid Charges

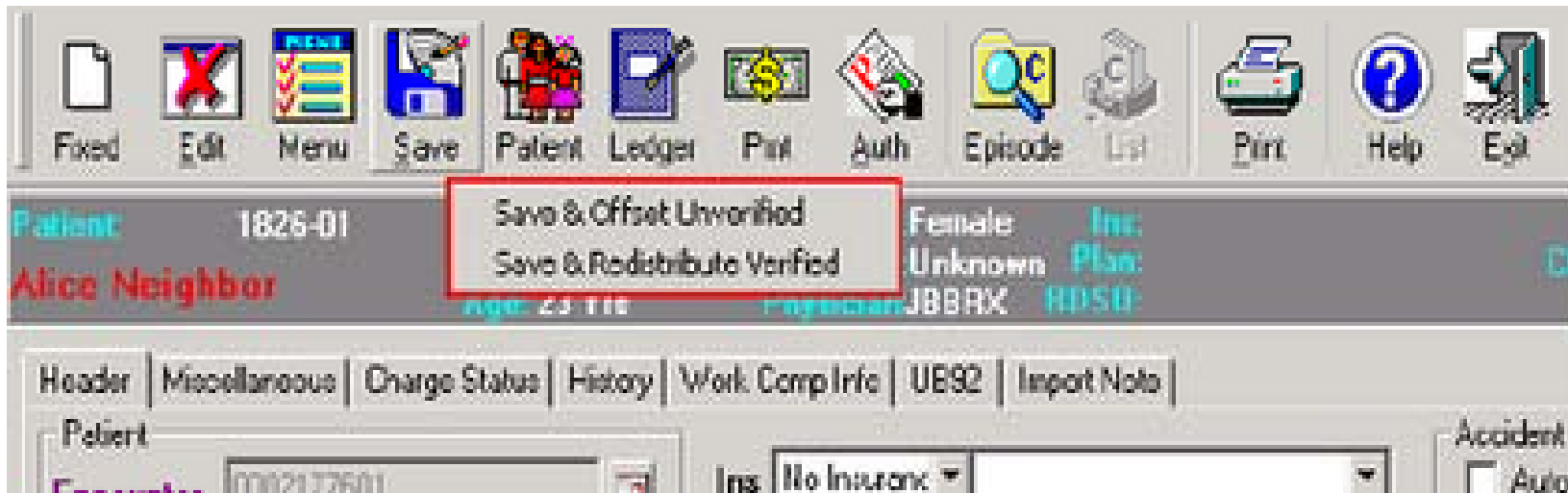
The screenshot displays the PulsePro software interface. At the top, a menu bar includes options like New, Delete, Menu, PrePaid Charge, Print, Auth, Episode, List, Print, Help, and Exit. The 'PrePaid Charge' menu is open, showing options such as Zero Charge, Balance Forward, File Method, Trans Action, Charge Aux Data, Inventory Items, Pref Card Items, 3M Coding, Over Ride Incomplete, and Settings. The patient information section shows Patient: 96-01, Daniel Hansville, with fields for Encounter, Patient # (96), Last Name (Hansville), First Name (Daniel), and SSN (999-11-4). Insurance information includes Ins: E-Harvard Pilgrim, Status: Unknown, Plan: Harvard Pilgrim Health Care, and Charge: Paid. A table at the bottom shows diagnosis codes and charges.

	From	To	CPT	Mod1	POS	TOS	Diag Ptr	Std	Price	Units	%	Charge	Ins	ExpReimb	Exp Adj	Ac
1	10/20/2009	10/20/2009			11				0.00	1	100	0.00	Y			0.1
2	10/20/2009	10/20/2009			11				0.00	1	100	0.00	Y			0.1
3	10/20/2009	10/20/2009			11				0.00	1	100	0.00	Y			0.1
4	10/20/2009	10/20/2009			11				0.00	1	100	0.00	Y			0.1
5	10/20/2009	10/20/2009			11				0.00	1	100	0.00	Y			0.1
6	10/20/2009	10/20/2009			11				0.00	1	100	0.00	Y			0.1

F2 = Save, F3 = Exit, F5 = Search, F6 = Retrieve Chronic Dian, F7 = Previous Dian

PulsePro Version 4 Enhancements

- Claims Management – Save and Redistribute Verified



PulsePro Version 4 Enhancements

- Patient Registration – Dicom Images



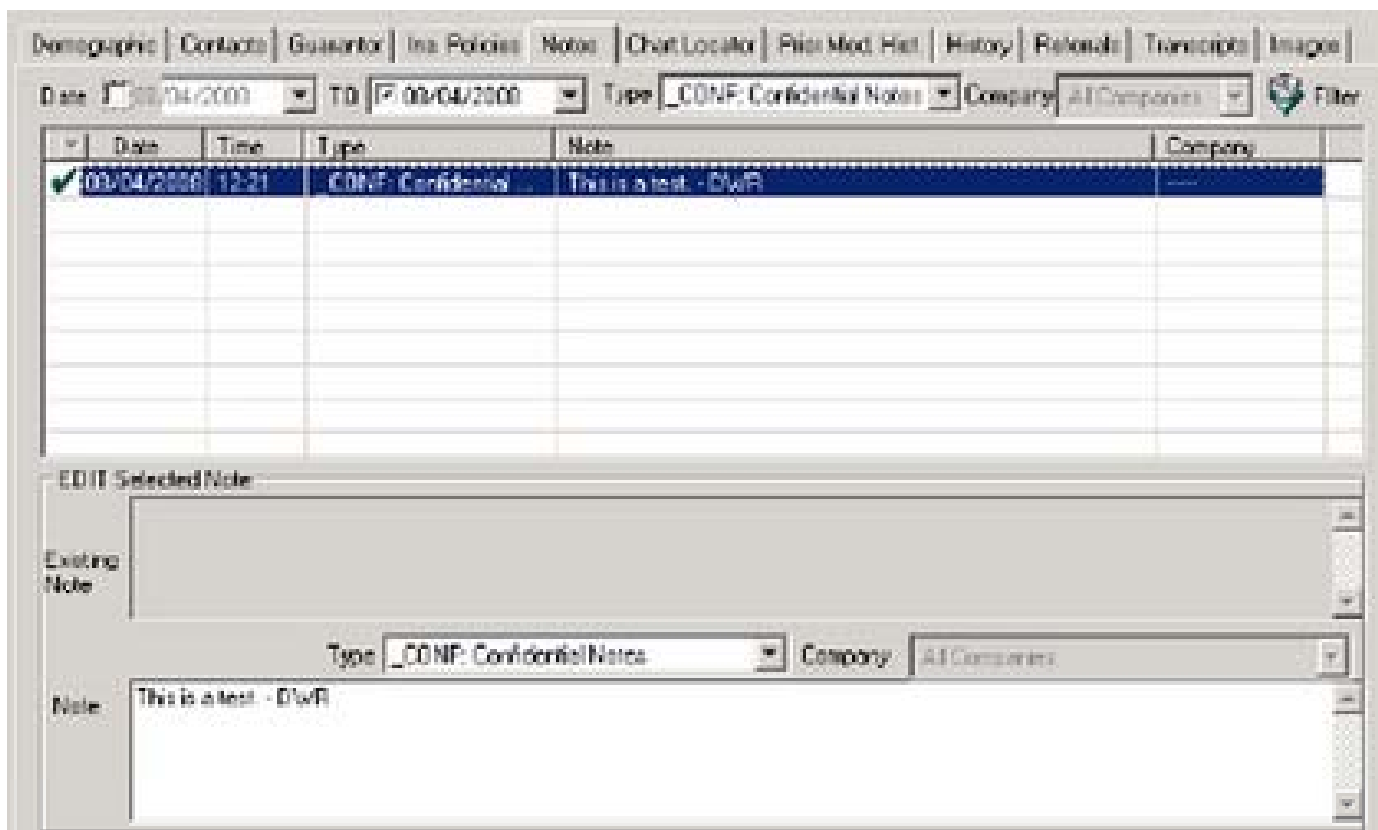
PulsePro Version 4 Enhancements

- Patient Registration – Transfer Pages of images to another patient



PulsePro Version 4 Enhancements

- Patient Registration – Confidential Notes controlled by Administrator



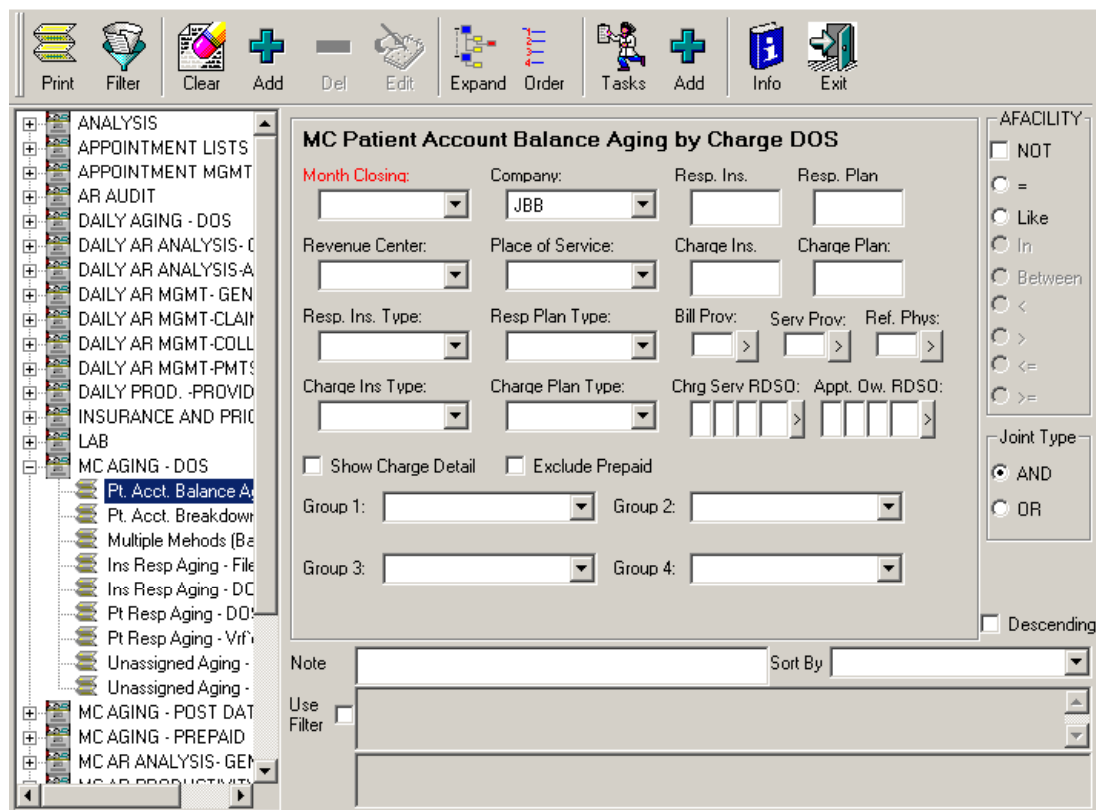
PulsePro Version 4 Enhancements

- Episodes – Complete Episode data now transfers to Charge Entry and other modules

The screenshot displays the PulsePro Version 4 software interface. At the top is a menu bar with icons for New, Delete, Menu, Save, Patient, Ledger, Pmt, Auth, Episode, List, Print, Help, and Exit. Below the menu bar is a patient information header for Daniel Hansville, including SSN (999-11-4654), DOB (09/15/1947), Age (62 Yrs), Sex (Male), Status (Unknown), Physician (JBBRX), and Insurance (E-Harvard Pilgrim). A 'NEW' indicator is visible on the right. Below the header are tabs for Header, Miscellaneous, Charge Status, History, Work Comp Info, UB92, and Import Note. The main area contains several data entry fields: Patient Encounter, Patient # (96 -01), Last Name (Hansville), First Name (Daniel), SSN (999-11-4654), Auth #, and Note (Episode Info:53829-Broken Arm). On the right, there are dropdown menus for Ins (Primary Hea), HP-HPHC-Harvard Pilgrim He, Providers (JBB-Pulse Medical Center), Specialty (11-Internal Medicine), Billing (JBBRX Bartow, Brian), and Service. An Accident section includes checkboxes for Auto Accident, Employment, Other, Hold Charges, Accept Assignment (checked), and Emergency. At the bottom right, there is a date field for Illness, Injury, LMP Date set to 10/20/2009.

PulsePro Version 4 Enhancements

- Reports – 26 new reports and 19 revised reports



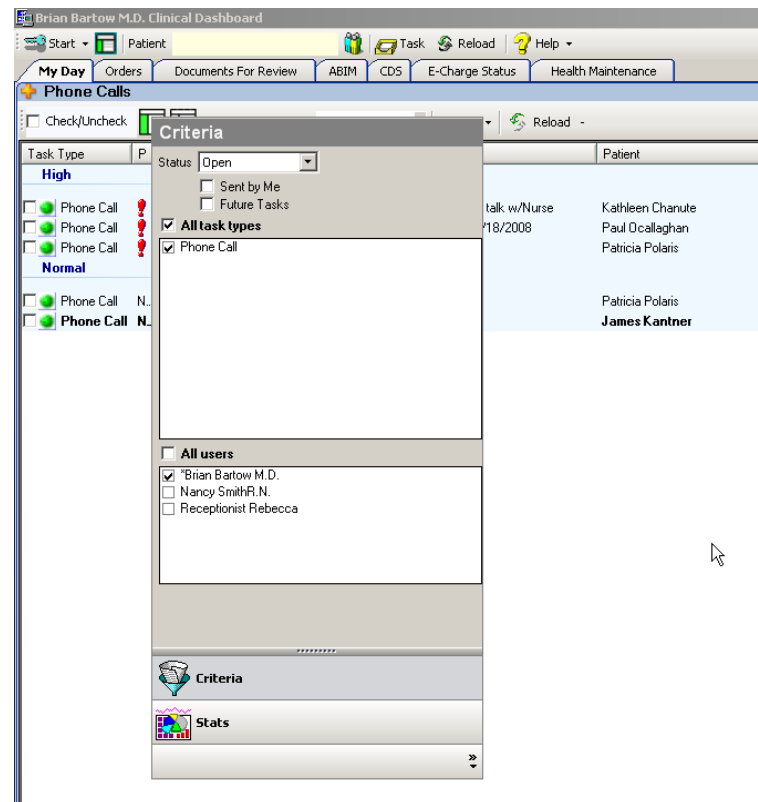
Pulse Cross Over Version 4 Enhancements

- Faxing – Fax to Printer and Reroute Fax Jobs

02/10/2009 14:06	● Pending	Mary M Paltrow
02/08/2009 19:33	● Pending	 Resend Fax Job
02/08/2009 19:32	● Pending	Reroute Fax Job
02/08/2009 19:29	● Pending	
02/08/2009 19:27	● Pending	

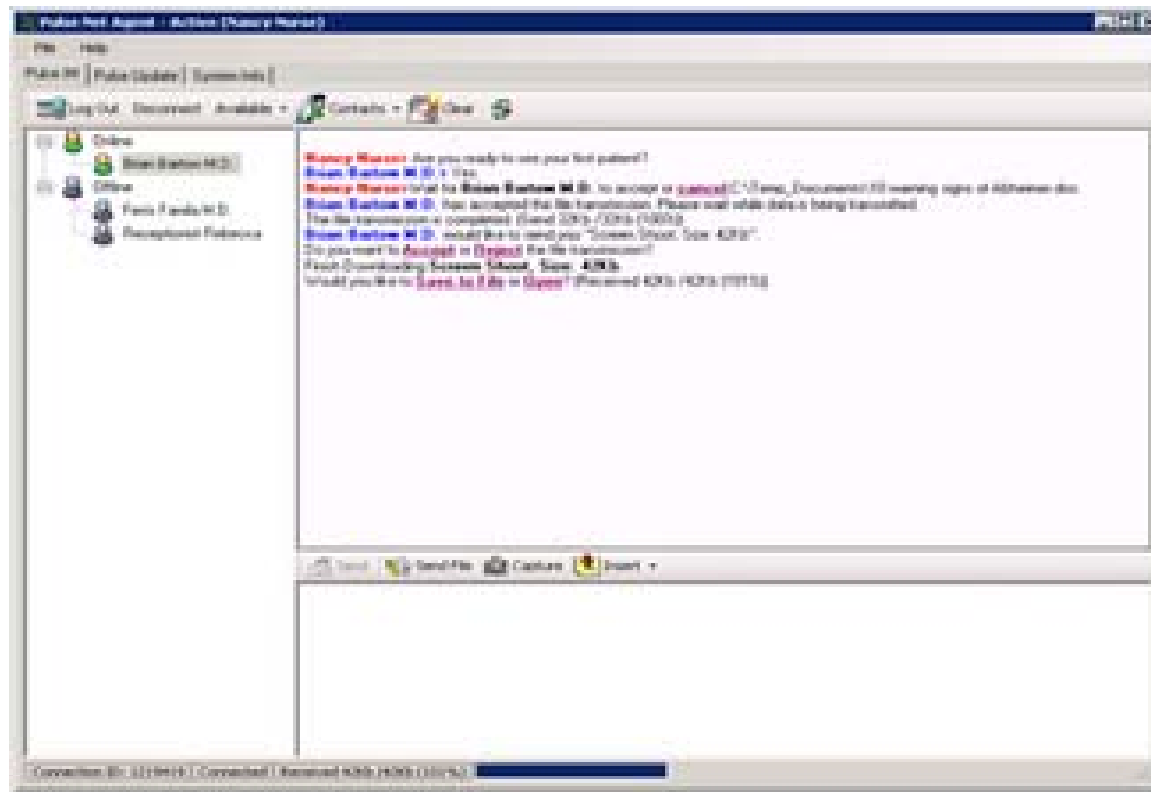
Pulse Cross Over Version 4 Enhancements

- Tasking – Floating Criteria Window



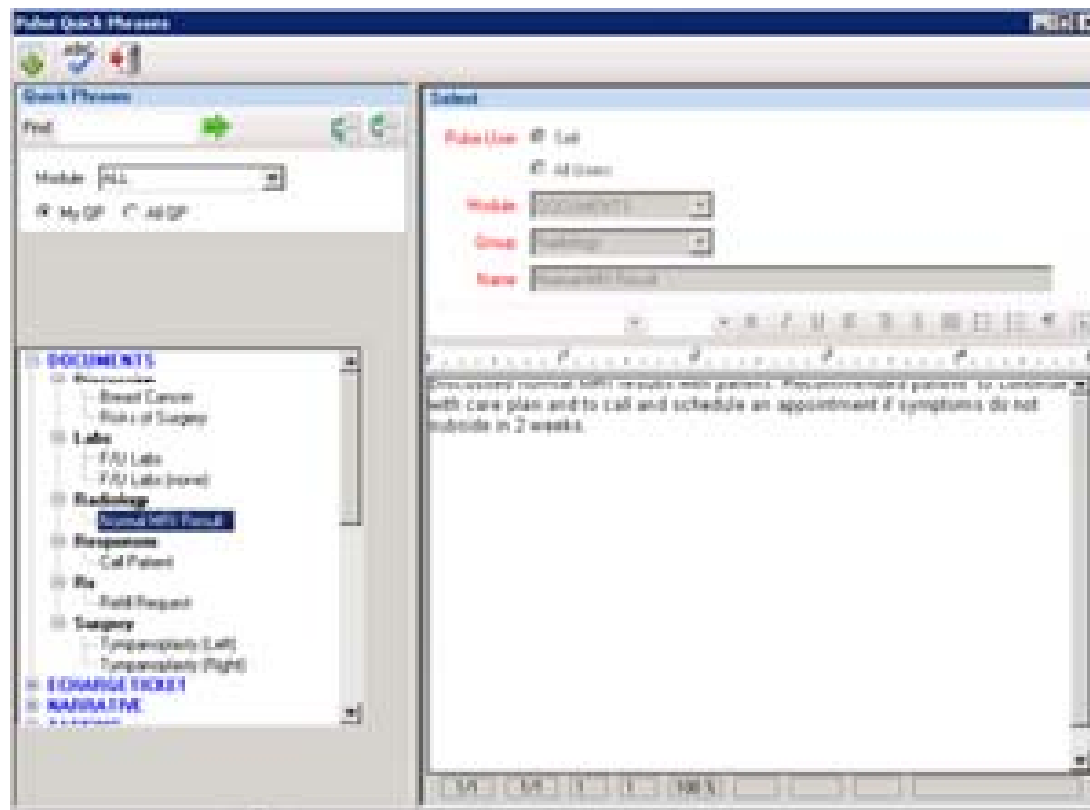
Pulse Cross Over Version 4 Enhancements

- Instant Messenger



Pulse Cross Over Version 4 Enhancements

- Quick Phrases



Pulse Cross Over Version 4 Enhancements

- eSig Renewals

The screenshot shows a 'Task Data' window in the Pulse software. The window title is 'Task Data' and it has a menu bar with options: Reload, New Task, Reply, Forward, Accept, Assign, Patient, Close, Archive, Print, and Exit. Below the menu bar are tabs for Demographics, Contacts, R/Os, Allergies, Alerts, Location, and Appts. The 'Alerts' tab is selected.

Demographics:

- Info Name:** Ashley Thompson (F)
- Acct#:** 5567-01
- MedR:** 2003 ADV. JOL. PPN. JOL. Fom. JOL. Mas. (1)
- Insurance:** Student Health Care
- DOB:** 12/20/1988 20 Years
- H:** (316) 555-1212 **C:** (###) ### #### **W:** (316) 555-1212
- Address:** 123 Main Street - 36 Lovell Rd. - Wichita, KS 67226
- Provider:** JERRY
- Appt.:**
- Reason:**
- Last Visit:** 8/25/2009 12:13

Task: Notes (0) Log

eSig Renewal

ID: 7798

Status: OPEN - Not COMPLETED

From: Sure5:

Sent: 09/04/2009 09:44 AM

Type: 23 eSig Renewal

Subject: [eSig Renewal for Thompson, Ashley](#)

Detail:

- Patient: Ashley Thompson
- DOB: 19881220
- Gender: F
- Medication Prescribed
- Drug: Prenatal 1 Plus 1 PRENATAL MULTIVITAMINS WITH FOLIC ACID 1 MG TABLET
- Directions: 1 (one) TABLET BID (twice a day) ORAL, for 90 (ninety) DAYS
- Form:
- Strength:
- Quantity: 180
- Refill: 3
- DAW: No
- Note:
- Pharmacy:
- Store Name: Ralph's Pharmacy
- Address: 111 Hoober Rd.

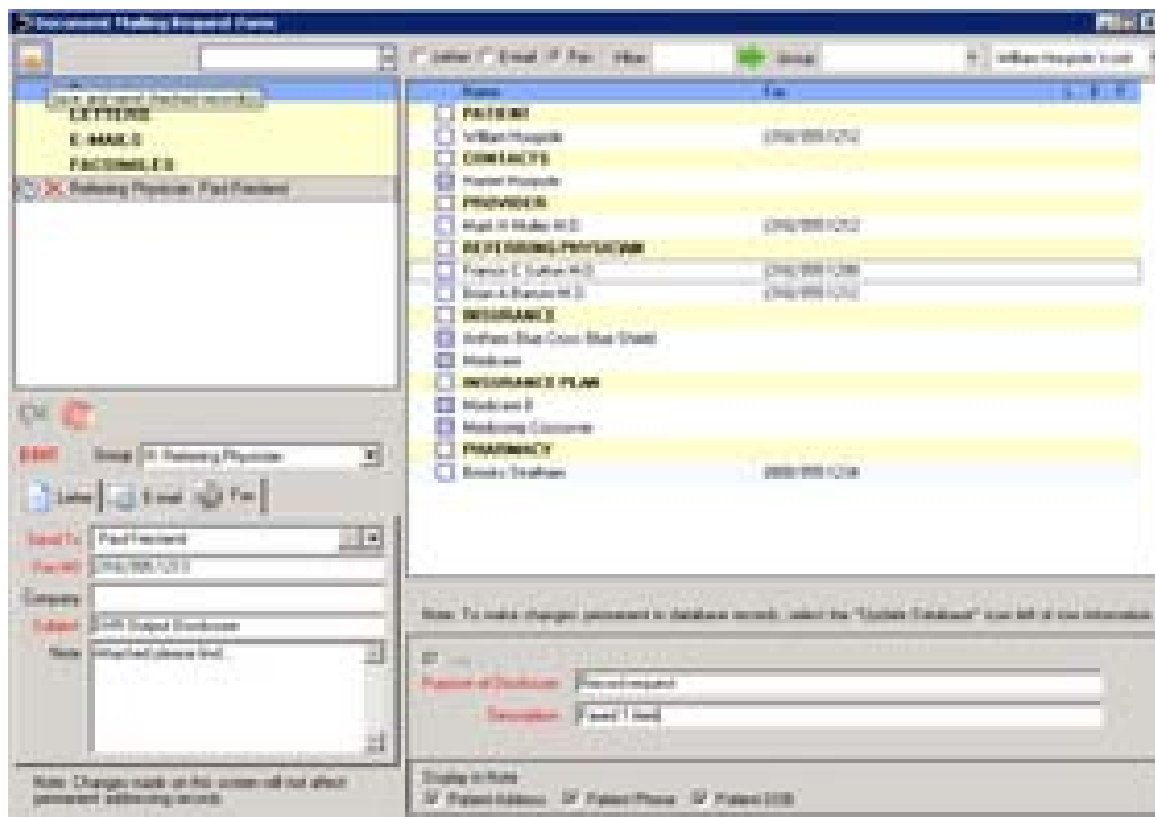
PulseEHR Version 4 Enhancements

- Document Compare



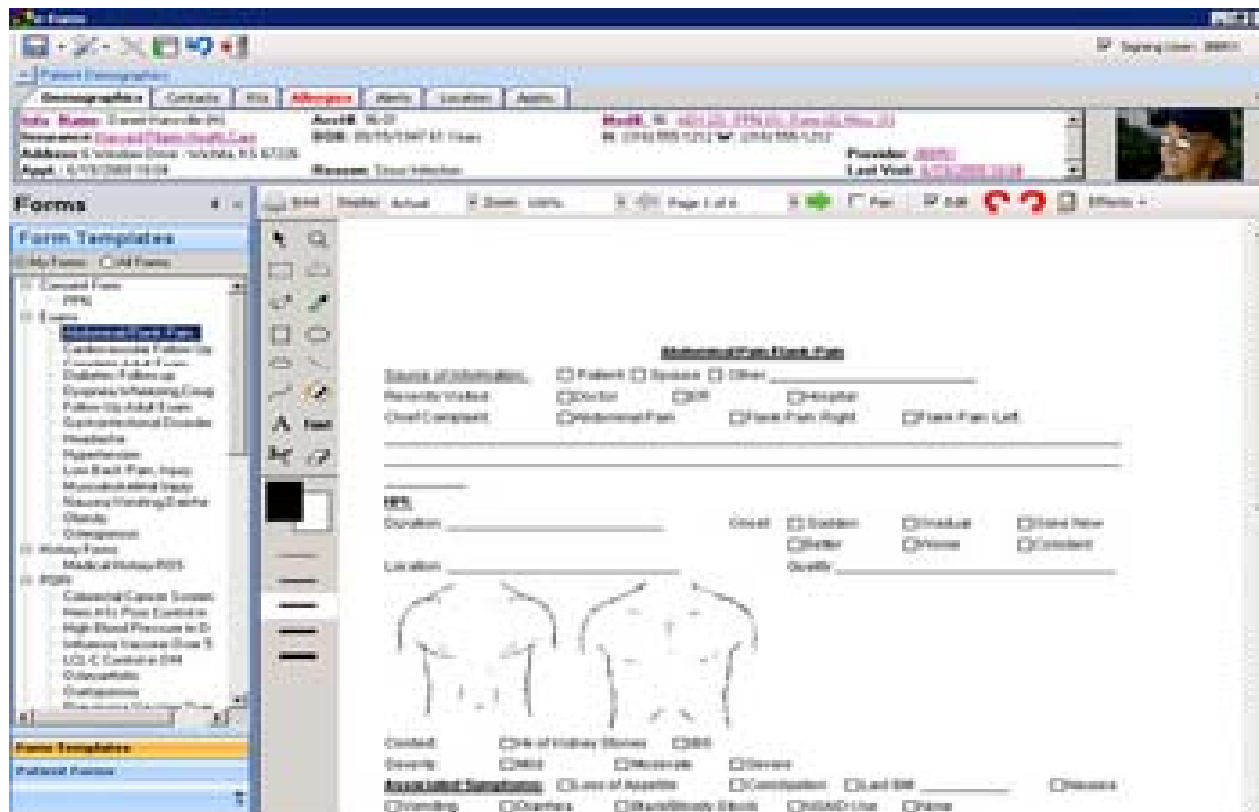
PulseEHR Version 4 Enhancements

- Output Disclosure Log



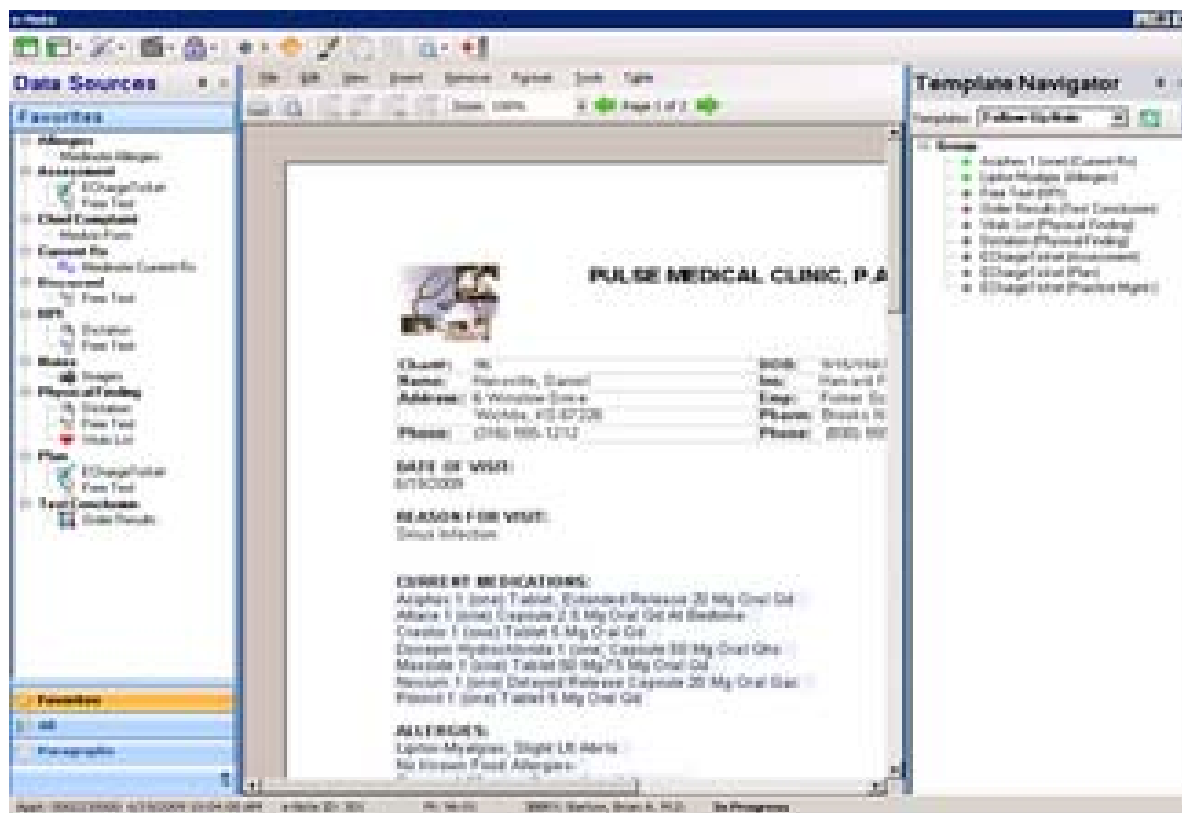
PulseEHR Version 4 Enhancements

- eForm module



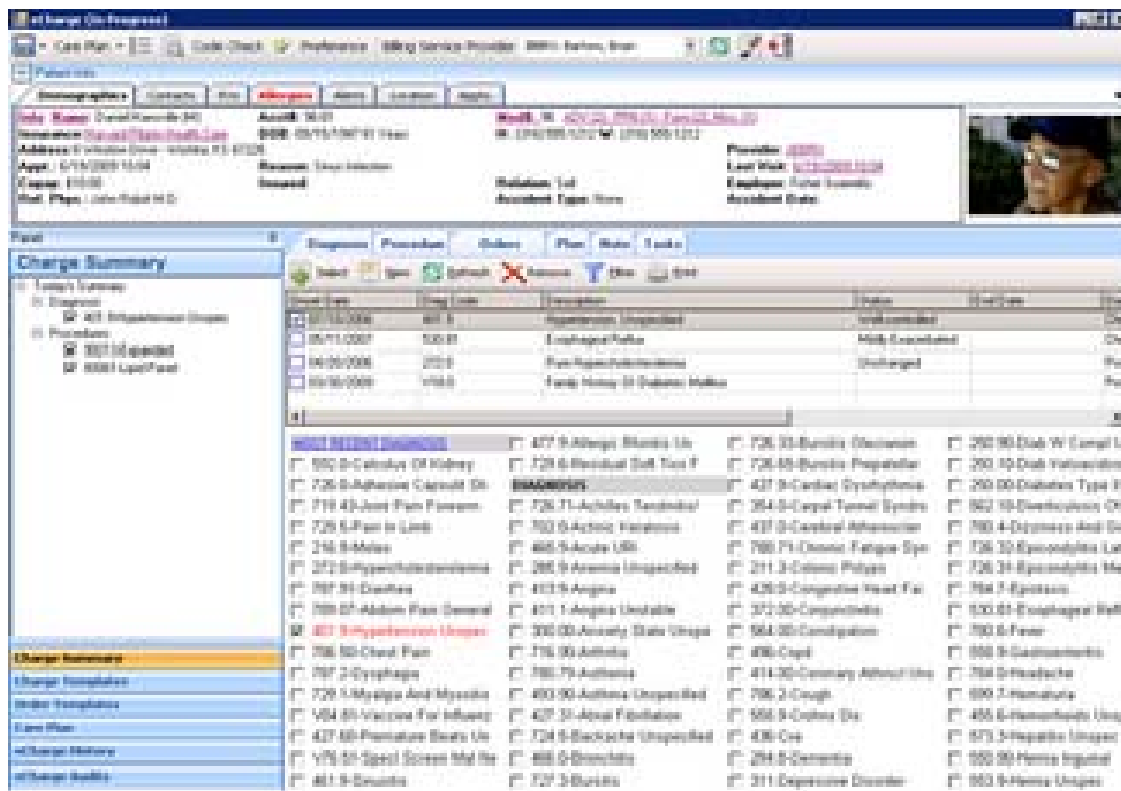
PulseEHR Version 4 Enhancements

- eNote Module

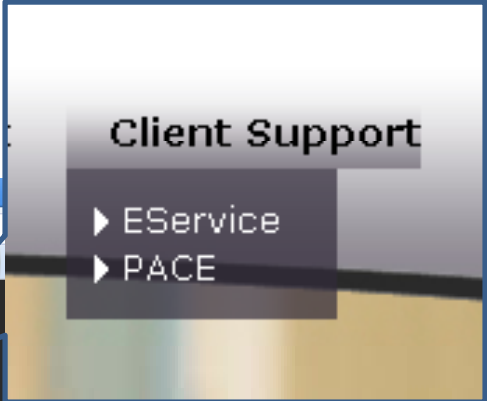


PulseEHR Version 4 Enhancements

- eCharge module



Visit the All New www.pulseinc.com to find easy links to Eservice and PACE!



Visit eService to schedule your Version 4 Upgrade

The screenshot shows the Pulse Customer Portal eService interface. The browser address bar displays <http://eservice.pulseinc.com/>. The page header includes navigation links: Log Off, My Profile, My Portal, and Help. A welcome message reads "Welcome Bruce Rowley" with a "Last Log On" timestamp. The main content area is titled "Open Incidents (1 - 66 of 66)" and includes a "New Incident" link. A table lists the following incidents:

Incident Code	Incident Name	Priority	Status
96546	Admin Time	Medium	New
96520	New Laptop	Medium	New
96519	Time	Medium	New
96480	Move ext 1251 to Bambi's phone	Medium	New
96462	Time	Medium	New
96456	can't send e-mail	Medium	New
96454	restore file	Medium	New
96447	My Time Tracker	Medium	New
96159	NewLaptop not connecting to RDP settings	Medium	New
96119	security system phone lines	Medium	New
95655	misc. time	Medium	Waiting
95338	install anti-spam software	Medium	New
94711	Developer Workstation Backups	Medium	Waiting
94557	check time sync on servers	Medium	New
94546	10.1.0.13 cannot recognize itself	Medium	New
94542	DEVSQL problem	Medium	Reopened
93914	Sure Scripts inconsistent refills	Medium	Reassign Ownership
93492	HCFA Forms Not in line	Medium	New
92859	Sure Scripts reports	Medium	Follow-up Needed
92607	Redo hard drive space on dv-rxhub-sql	Medium	New
88875	Pivotal/Email connector fails	Medium	Analyst To Call
88352	dameware slowness problems on her machine	Medium	New

The left sidebar contains navigation options: Search, Support Incidents, Knowledge Base, Administration, and Create New Incident. The Pulse Systems, Inc. logo is visible in the bottom left corner of the page.

Let Us Help You Take Full Advantage of This
Exception Learning Opportunity!

Thank You!